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Phase 2 Research Surveys - Ireland

Lead partner: WIT

Deliverable 3.1

OCTOBER 2020

Dissemination Level: Public



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Survey of participants' experience of using the Check In, Take Off App in Ireland

Introduction to the CITO Project

The Check-In, Take-Off (CITO) project is an Erasmus+ project funded by the European Commission. The CITO project has developed Check In, Take Off, a skills check and information app to:

- help adults highlight their skills,
- help adults highlight areas they need to work on,
- suggest courses which may be of use to them.

The Check In, Take Off App and 'Post-App' Survey

Adults aged 25 and over, whose highest level of education is at NFQ Level 1, 2, 3 or 4, are being asked to try out the Check In, Take Off (CITO) App in 3 countries - Ireland, Malta and Norway.

Thank you for choosing to be one of these adults. After using the CITO App, we now invite you to engage with this survey which will take about 5 minutes to complete. The survey will ask you about your experience of using the CITO App.

You will also be invited to engage with a short follow-up survey in February 2021.

Confidentiality and Data protection

The answers you gave while using the Check in, Take Off App were not recorded and will not be seen by anyone.

The answers you give to the 'Post-App' survey questions will be recorded and used as part of the CITO research project. Your answers will be kept confidential, which means no one will be told which answers are yours.

You will be asked for one piece of contact information, either an email address or a phone number, so that we can send you an invitation to engage with a follow-up survey in February 2021. You will not be asked for your name.

Your contact information will be kept by one researcher based in Waterford Institute of Technology in Ireland. You will be sent an invitation to take part in the follow-up survey in February 2021. Your contact information will not be kept after February 2021.

The survey is being carried out by Waterford Institute of Technology in Ireland and the findings will be presented to the project partners and available on the project website.

If you are unsure about anything you are being asked to do, please ask someone in your organisation, workplace or centre. Or you can email citoproject@wit.ie if you have any questions.

Further information about the project is on the [CITO project website](#).

The Check In, Take Off App and 'Post-App' survey will remain open until Friday November 27th 2020.

We greatly appreciate your participation.

* 1. Consent:

Please make sure that you have read through the information above before agreeing to participate in the 'Post-App' survey.

- I understand how to ask for more information on the project. I have looked through and understood the information above.
- I understand that my participation in the project is voluntary. I understand that I can stop taking the survey at any time. I understand that I do not have to give a reason to stop.
- I understand that my survey answers will be kept confidential. I understand that all answers from all the people surveyed will be put together and will be reported upon as one big group and that I will not be identified.
- I give permission for my survey answers to be stored by the research team.

Please click one of the following boxes to continue:

- I wish to complete this survey
- I do not wish to complete this survey



Survey of participants' experience of using the Check In, Take Off App in Ireland

* 2. How did you engage with the CITO App?

- On my own
- On my own but with someone nearby who I could ask for help
- In a group where there was someone I could ask for help
- 1-to-1 with a support person
- I am showing others how to fill out this survey. I understand that my answers will not be included in the research.



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Survey of participants' experience of using the Check In, Take Off App in Ireland

* 3. This question is to be completed by the person who is providing support to you. Please select one of the following:

- I agree to keep all answers provided by the participant confidential
- I am unable to agree to keep all answers provided by the participant confidential



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* 4. Was the CITO App:

- Very easy to use
- Easy to use
- Unsure
- Difficult to use
- Very difficult to use



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5. After using the CITO App, do you now have:

- More interest in doing a course
- The same level of interest in doing a course as before using the CITO App
- Less interest in doing a course

6. Were the courses suggested by the CITO App relevant to your learning needs?

- Yes
- Unsure
- No

7. Did you already know about the courses suggested by the CITO App?

- Yes
- No
- I knew about some of the courses and not about others

8. If you are interested in doing a course suggested for you by the CITO App, do you know how to get more information about the course?

- Yes
- No
- I am not interested in doing a course at the moment



Survey of participants' experience of using the Check In, Take Off App in Ireland

9. At the moment, how likely are you to engage with the courses suggested by CITO App?

- Very likely
- Likely
- Undecided
- Unlikely
- Very unlikely



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10. Would you recommend the CITO App to a friend?

- Yes
- No
- I don't know



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Survey of participants' experience of using the Check In, Take Off App in Ireland

Demographic information

11. Age: Are you?

- 24 or under
- 25-35
- 36-45
- 46-55
- 56+
- I do not want to answer

12. Please select one of the following:

- Male
- Female
- Other
- I do not want to answer

13. Please select one of the following to show the highest level of education you have completed:

- Primary school (Completed at around age 12)
- Group / Intermediate / Junior certificate (Generally completed at around age 15)
- Leaving certificate (Generally completed at around age 18)
- FETAC / QQI / NFQ Level 1
- FETAC / QQI / NFQ Level 2
- FETAC / QQI / NFQ Level 3
- FETAC / QQI / NFQ Level 4
- Higher than all the above
- None of the above
- I don't know

14. Are you doing an education or training course at the moment?

- Yes
- No
- I don't know

15. Please select your organisation

- Longford & Westmeath ETB
- Dublin & Dun Laoghaire ETB
- Keelings
- Social Welfare
- Louth Leadership Partnership
- Waterford & Wexford ETB
- Galway & Roscommon ETB
- An Cosan
- Other



16. Would you be willing to attend a focus group where you will be asked more about your experiences of using the App?

- Yes
- No



Survey of participants' experience of using the Check In, Take Off App in Ireland

17. Please provide your email address or phone number in the box below.

You may receive an invitation to attend a focus group in early November via the phone number or email you provided earlier.

You will also receive an invitation to a follow-up online survey in February 2021. Participation is voluntary.



Survey of participants' experience of using the Check In, Take Off App in Ireland

18. If you are willing to receive an invitation to participate in a follow-up survey in February 2021, please provide your email address or phone number in the box below.



Survey of participants' experience of using the Check In, Take Off App in Ireland

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A survey of the experience of the 'Check In, Take Off' App in organisations in Ireland

Introduction to the CITO project and this survey

This survey is part of the Check-In, Take-Off (CITO) project which is an Erasmus+ project. The recently developed Check In, Take Off (CITO) App is now being trialed in Ireland, Malta and Norway as part of the CITO project.

The aim of this survey is to gather your perspective on:

- whether there was an increased number of inquiries and take up of learning opportunities as a result of the CITO App;
- the ability of your organisation to promote the CITO App and to support participants to use the CITO App;
- the effectiveness of the CITO App.

You will be asked 3 questions and the survey will take less than 5 minutes to complete.

All responses are confidential. No IP addresses of computers are recorded or logged.

The survey is administered by [Waterford Institute of Technology](#) in Ireland and the findings will be presented in collated form to the project partners and available on the project website.

The survey will remain open until the 18th December 2020.

Please email citoproject@wit.ie if you have any queries or questions relating to this survey.

We greatly appreciate your participation.

For further information about the project, please go to the [project website](#).

* 1. Consent:

Please ensure that you have read the above information before agreeing to participate in this survey.

- I have read and understood the above information and understand how to request additional information on the project.
- I recognise that my participation in the project is voluntary and I may withdraw at any time. I understand that I don't have to give a reason for withdrawing from this survey.
- I understand that all responses are confidential and the results will be presented as group data.
- I give permission for my responses to this survey to be stored or electronically processed for the purposes of scientific research/publication and to be used in related studies but only if the research is approved by a Research Ethics Committee.

Please select an option below to continue:

- I wish to complete this survey
- I do not wish to complete this survey



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A survey of the experience of the 'Check In, Take Off' App in organisations in Ireland

2. What type of an organisation do you work in?

(You may select more than one answer)

- Provider of education and training programmes
- Public employment organisation
- Employer
- Non-Government Organisation
- Community/Voluntary organisation
- Government agency
- Other



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A survey of the experience of the 'Check In, Take Off' App in organisations in Ireland

* 3. Please indicate your level of agreement with each of the following statements:

	Strongly agree	Agree	I do not know	Disagree	Strongly disagree
Adults aged 25 and over with low levels of education (NFQ Level 4 or below) in my organisation would engage with the CITO App	<input type="radio"/>				
The CITO App can be easily accessed by adults aged 25 and over with low levels of education (NFQ Level 4 or below)	<input type="radio"/>				
The CITO App can be easily used by people with low levels of digital skills	<input type="radio"/>				
Adults in my organisation/workplace/centre will need a lot of support to use the CITO App	<input type="radio"/>				
The CITO App suggested suitable learning pathways	<input type="radio"/>				
The CITO App increased the participants' awareness of their skills	<input type="radio"/>				
There was an increase in the number of inquiries after the introduction of the CITO App	<input type="radio"/>				
There was an increase in the take up of learning opportunities after the introduction of the CITO App	<input type="radio"/>				



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A survey of the experience of the 'Check In, Take Off' App in organisations in Ireland

* 4. Please indicate your level of agreement with each of the following statements:

	Strongly agree	Agree	I do not know	Disagree	Strongly disagree
My organisation has sufficient knowledge to promote the CITO App	<input type="radio"/>				
My organisation has sufficient expertise to promote the CITO App	<input type="radio"/>				
My organisation has sufficient resources to promote the CITO App	<input type="radio"/>				

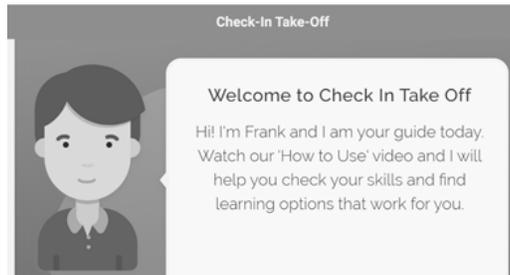


A survey of the experience of the 'Check In, Take Off' App in organisations in Ireland

* 5. Please indicate your level of agreement with each of the following statements:

	Strongly agree	Agree	I don't know	Disagree	Strongly disagree
The CITO App orients the user towards engaging with future learning pathways	<input type="radio"/>				
The CITO App has a positive impact on the motivation of users to engage with future learning	<input type="radio"/>				

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Follow-up Survey of Adults that used the CITO App, Ireland

Introduction

You have received a link to this survey as you used the CITO App in October/November/December 2020. This survey will ask you if you have taken any action regarding future learning options and courses since using the CITO App. The survey will take 5 minutes to complete.

- **Your name and your contact details are NOT asked for, so no-one will know which answers are yours.**
- **Your survey cannot be traced back to your computer or phone.**

The survey is being carried out by Waterford Institute of Technology in Ireland and the findings will be presented to the CITO project partners and available on the CITO project website.

If you are unsure about anything you are being asked to do, please ask someone in your organisation, workplace or centre. You can also email Sarah at citoproject@wit.ie if you have any questions.

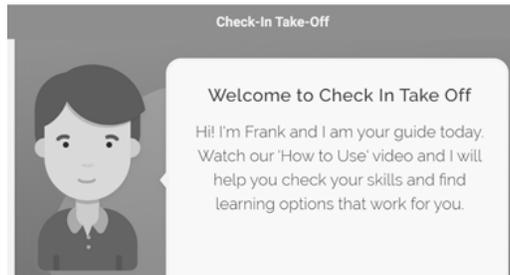
Further information about the project is on the CITO project website www.citoproject.eu.

The survey will remain open from Monday 15th February until Friday 26th February 2021.

We greatly appreciate your participation.

*** 1. How will you complete this survey?**

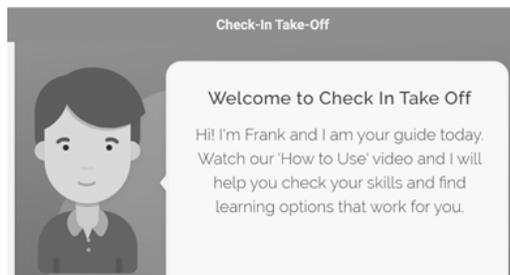
- On my own
- On my own but with someone nearby who I could ask for help
- In a group where there was someone I could ask for help
- 1-to-1 with a support person
- I am showing others how to fill out this survey. I understand that my answers will not be included in the research.



Follow-up Survey of Adults that used the CITO App, Ireland

* 2. This question is to be completed by the person who is providing support to you. Please select one of the following:

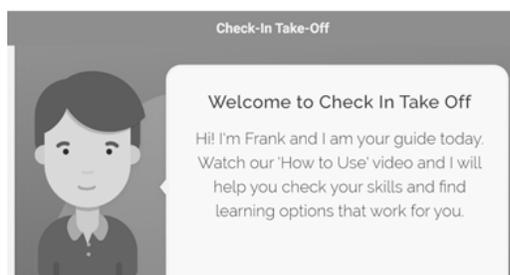
- I agree to keep all answers provided by the participant confidential
- I am unable to agree to keep all answers provided by the participant confidential



Follow-up Survey of Adults that used the CITO App, Ireland

3. After using the CITO App, did you (you may select more than one box):

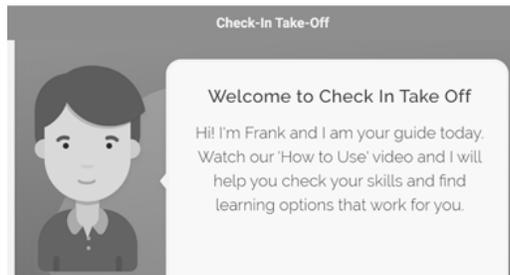
- Seek further information about a course suggested by the CITO App
- Sign up to do a course suggested by the CITO App
- Start a course suggested by the CITO App
- None of the above



Follow-up Survey of Adults that used the CITO App, Ireland

4. Please select any of the below statements that are true for you. (You may select more than one box)

- I am already on a further education and training course and so I did not follow up on any courses suggested by the CITO App.
- I plan to follow up on some of the further education and training courses suggested by the CITO App in the future.
- The CITO App did not suggest any courses of interest to me.
- I would like to do a further education and training course, but I don't know where to go to get information about courses.
- I am not interested in doing a further education and training course.
- None of the above



Follow-up Survey of Adults that used the CITO App, Ireland

Demographic information

5. Age: Are you?

- 24 or under
- 25-35
- 36-45
- 46-55
- 56+
- I do not want to answer

6. Please select one of the following:

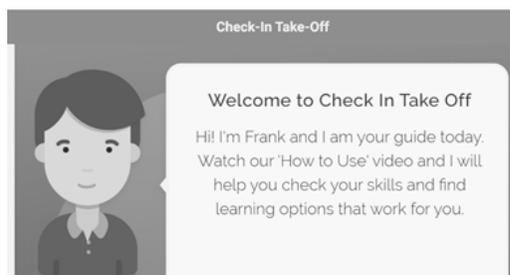
- Male
- Female
- Other
- I do not want to answer

7. Please select one of the following to show the highest level of education you have completed:

- Primary school (Completed at around age 12)
- Junior certificate (Generally completed at around age 15)
- Leaving certificate (Generally completed at around age 18)
- NFQ Level 1
- NFQ Level 2
- NFQ Level 3
- NFQ Level 4
- Higher than all the above
- None of the above
- I don't know

8. Please select your organisation

- Longford & Westmeath ETB
- Dublin & Dun Laoghaire ETB
- Waterford & Wexford ETB
- Galway & Roscommon ETB
- Louth Leadership Partnership
- Keelings
- Social Welfare
- An Cosan
- Other



Follow-up Survey of Adults that used the CITO App, Ireland

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Follow-up survey on General Skills Checks, Ireland

Introduction

You have received a link to this survey as you participated in a focus group in November/December 2020 about Skills Checks. This survey will ask if you have taken any action since the focus group regarding future learning options and courses. The survey will take 5 minutes to complete.

- **Your name and your contact details are NOT asked for, so no-one will know which answers are yours.**
- **Your survey cannot be traced back to your computer or phone.**

The survey is being carried out by Waterford Institute of Technology in Ireland and the findings will be presented to the CITO project partners and available on the CITO project website.

If you are unsure about anything you are being asked to do, please ask someone in your organisation, workplace or centre. You can also email Sarah at citoproject@wit.ie if you have any questions.

Further information about the project is on the CITO project website www.citoproject.eu.

The survey will remain open from Monday 15th February until Friday 26th February 2021.

We greatly appreciate your participation.

* 1. How will you complete this survey?

- On my own
- On my own but with someone nearby who I could ask for help
- In a group where there was someone I could ask for help
- 1-to-1 with a support person
- I am showing others how to fill out this survey. I understand that my answers will not be included in the research.



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Follow-up survey on General Skills Checks, Ireland

* 2. This question is to be completed by the person who is providing support to you. Please select one of the following:

- I agree to keep all answers provided by the participant confidential
- I am unable to agree to keep all answers provided by the participant confidential



Follow-up survey on General Skills Checks, Ireland

3. After taking part in the focus group, did you (you may select more than one box):

- Seek information about a course
- Sign up to do a course
- Start a course
- None of the above



Follow-up survey on General Skills Checks, Ireland

4. Please select any of the below statements that are true for you. (You may select more than one box)

- I am on a further education and training course and I would like to do another course when I am finished it.
- I am on a further education and training course and I don't plan to do another course.
- I would like to do a further education and training course, but I don't know where to go to get information about courses.
- I am not interested in doing a further education and training course.
- None of the above



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Follow-up survey on General Skills Checks, Ireland

Demographic information

5. Age: Are you?

- 24 or under
- 25-35
- 36-45
- 46-55
- 56+
- I do not want to answer

6. Please select one of the following:

- Male
- Female
- Other
- I do not want to answer

7. Please select one of the following to show the highest level of education you have completed:

- Primary school (Completed at around age 12)
- Junior certificate (Generally completed at around age 15)
- Leaving certificate (Generally completed at around age 18)
- NFQ Level 1
- NFQ Level 2
- NFQ Level 3
- NFQ Level 4
- Higher than all the above
- None of the above
- I don't know

8. Please select your organisation

- Donegal ETB
- NALA
- Other



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Follow-up survey on General Skills Checks, Ireland

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