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## Phase 2 Research Surveys - Malta

Lead partner: WIT

### Deliverable 3.1

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Dissemination Level: Public



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## Survey of participants' experience of using the Check In, Take Off App in Malta

### Introduction to the CITO Project

The Check-In, Take-Off (CITO) project is an Erasmus+ project funded by the European Commission.

The CITO project has developed Check In, Take Off, a skills check and information app to:

- help adults highlight their skills,
- help adults highlight areas they need to work on,
- suggest courses which may be of use to them.

### The Check In, Take Off App and 'Post-App' Survey

Adults aged 25 and over, whose highest level of education is at MFQ Level 1, 2 or 3, are being asked to try out the Check In, Take Off (CITO) App in 3 countries - Ireland, Malta and Norway.

Thank you for choosing to be one of these adults. After using the CITO App, we now invite you to engage with this survey which will take about 5 minutes to complete. The survey will ask you about your experience of using the CITO App.

You will also be invited to engage with a short follow-up survey in February 2021.

### Confidentiality and Data protection

The answers you gave while using the Check in, Take Off App were not recorded and will not be seen by anyone.

The answers you give to the 'Post-App' survey questions will be recorded and used as part of the CITO research project. Your answers will be kept confidential, which means no one will be told which answers are yours.

You will be asked for one piece of contact information, either an email address or a phone number, so that we can send you an invitation to engage with a follow-up survey in February 2021. You will not be asked for your name.

Your contact information will be kept by one researcher based in Waterford Institute of Technology in Ireland. You will be sent an invitation to take part in the follow-up survey in February 2021. Your contact information will not be kept after February 2021.

The survey is being carried out by Waterford Institute of Technology in Ireland and the findings will be presented to the project partners and available on the project website.

If you are unsure about anything you are being asked to do, please ask someone in your organisation, workplace or centre. Or you can email Christianne Fenech at [christianne.fenech@gov.mt](mailto:christianne.fenech@gov.mt) if you have

any questions.

Further information about the project is on the [CITO project website](#).

The Check In, Take Off App and 'Post-App' survey will remain open until Monday November 27th 2020.

We greatly appreciate your participation.

\* 1. Consent:

Please make sure that you have read through the information above before agreeing to participate in the 'Post-App' survey.

- I understand how to ask for more information on the project. I have looked through and understood the information above.
- I understand that my participation in the project is voluntary. I understand that I can stop taking the survey at any time. I understand that I do not have to give a reason to stop.
- I understand that my survey answers will be kept confidential. I understand that all answers from all the people surveyed will be put together and will be reported upon as one big group and that I will not be identified.
- I give permission for my survey answers to be stored by the research team.

Please click one of the following boxes to continue:

- I wish to complete this survey
- I do not wish to complete this survey



## Survey of participants' experience of using the Check In, Take Off App in Malta

\* 2. How did you engage with the CITO App?

- On my own
- On my own but with someone nearby who I could ask for help
- In a group where there was someone I could ask for help
- 1-to-1 with a support person
- I am showing others how to fill out this survey. I understand that my answers will not be included in the research.



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## Survey of participants' experience of using the Check In, Take Off App in Malta

\* 3. This question is to be completed by the person who is providing support to you. Please select one of the following:

- I agree to keep all answers provided by the participant confidential
- I am unable to agree to keep all answers provided by the participant confidential



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## Survey of participants' experience of using the Check In, Take Off App in Malta

\* 4. Was the CITO App:

- Very easy to use
- Easy to use
- Unsure
- Difficult to use
- Very difficult to use



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## Survey of participants' experience of using the Check In, Take Off App in Malta

5. After using the CITO App, do you now have:

- More interest in doing a course
- The same level of interest in doing a course as before using the CITO App
- Less interest in doing a course

6. Were the courses suggested by the CITO App relevant to your learning needs?

- Yes
- Unsure
- No

7. Did you already know about the courses suggested by the CITO App?

- Yes
- No
- I knew about some of the courses and not about others

8. If you are interested in doing a course suggested for you by the CITO App, do you know how to get more information about the course?

- Yes
- No
- I am not interested in doing a course at the moment



## Survey of participants' experience of using the Check In, Take Off App in Malta

9. At the moment, how likely are you to engage with the courses suggested by CITO App?

- Very likely
- Likely
- Undecided
- Unlikely
- Very unlikely



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## Survey of participants' experience of using the Check In, Take Off App in Malta

10. Would you recommend the CITO App to a friend?

- Yes
- No
- I don't know



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## Survey of participants' experience of using the Check In, Take Off App in Malta

### Demographic information

11. Age: Are you?

- 24 or under
- 25-35
- 36-45
- 46-55
- 56+
- I do not want to answer

12. Please select one of the following:

- Male
- Female
- Other
- I do not want to answer

13. Please select one of the following to show the highest level of education you have completed:

- Primary school (Completed at around age 10/11)
- MQF Level 1
- MQF Level 2
- MQF Level 3
- Higher than all the above
- None of the above
- I don't know

14. Are you doing an education or training course at the moment?

- Yes
- No
- I don't know

15. Please select your organisation

- University Language School
- Institute for the Public Service (IPS)
- Lifelong Learning courses in Local Councils
- Lifelong Learning courses - Florina Adult Learning Centre
- Lifelong Learning courses - Mrieħel Adult Learning Centre
- Lifelong Learning courses – Blata l-Bajda Adult Learning Centre
- Lifelong Learning Courses – Msida Adult Learning Centre
- Lifelong Learning courses – Online courses
- African Media Association
- ST Microelectronics
- National Council of Women (NCW)
- Jobsplus
- Other

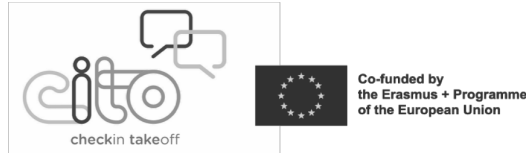


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16. Would you be willing to attend a focus group where you will be asked more about your experiences of using the App?

Yes

No



### Survey of participants' experience of using the Check In, Take Off App in Malta

17. Please provide your email address or phone number in the box below.

You may receive an invitation to attend a focus group in early November via the phone number or email you provided earlier.

You will also receive an invitation to a follow-up online survey in February 2021. Participation is voluntary.



### Survey of participants' experience of using the Check In, Take Off App in Malta

18. If you are willing to receive an invitation to participate in a follow-up survey in February 2021, please provide your email address or phone number in the box below.



### Survey of participants' experience of using the Check In, Take Off App in Malta



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## Stħarrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

### Introduzzjoni għall-proġett CITO

**Il-proġett Check-In, Take-Off (CITO) huwa proġett ta' Erasmus+ iffinanzjat mill-Kummissjoni Ewropea. Il-proġett CITO żviluppa app tal-Verifika tal-Filiet u ta' informazzjoni biex:**

- tghin lill-adulti jenfasizzaw il-filiet tagħhom,
- tghin lill-adulti jenfasizzaw oqsma li għandhom bżonn jaħdmu fuqhom,
- tissuggerixxi korsijiet li jistgħu jkunu utli għalihom.

### L-App Check-In, Take Off u l-Istħarrig ta' "Wara l-App"

Adulti li għandhom 25 sena jew iżjed, li l-ogħla livell ta' edukazzjoni tagħhom huwa ta' Livell MQF 3 jew inqas, qed jintalbu jipprovaw l-App Check In, Take Off (CITO) fi 3 pajjiżi – l-Irlanda, Malta u n-Norveġja.

Grazzi talli għażilt li tkun wieħed minn dawn l-adulti. Wara li użajt l-App ta' CITO, issa qed nistednuk tiegħu sehem f'dan l-istħarrig, li se johodlok madwar 5 minuti. L-istħarrig se jistaqsik dwar l-esperjenza tiegħek bl-użu tal-App ta' CITO.

Se tiġi mistieden ukoll tiegħu sehem fi stħarrig ieħor fi Frar 2021, bħala *follow-up*.

### Kunfidenzjalità u Protezzjoni tad-Data

It-twegibiet li tajt inti u tuża l-App Check In, Take Off ma ġewx irrekordjati u mhu se jarahom ħadd.

It-twegibiet li tagħti għall-mistoqsijiet tal-istħarrig ta' "Wara l-App" se jiġu rrekordjati u se jintużaw bħala parti mill-proġett ta' riċerka ta' CITO. It-twegibiet tiegħek se jibqgħu kunfidenzjali, jiġifieri ħadd mhu se jkun jaf liema twegibiet huma tiegħek.

Se tintalab tipprovdi mezz wieħed ta' kuntatt, jew indirizz tal-email jew numru tat-telefon, biex inkunu nistgħu nistednuk tiegħu sehem fi stħarrig fi Frar 2021. Mhux se tintalab tghid x'jismek.

L-informazzjoni ta' kuntatt tiegħek se tinzamm minn riċerkatur wieħed ibbażat fil-Waterford Institute of Technology fl-Irlanda. Se tiġi mistieden tiegħu sehem fi stħarrig fi Frar 2021. L-informazzjoni ta' kuntatt tiegħek mhix se tinzamm wara Frar 2021.

L-istħarrig qed isir minn Waterford Institute of Technology fl-Irlanda u s-sejbiet se jiġu pprezentati lill-imsieħba tal-proġett u se jkunu disponibbli fuq is-sit web tal-proġett.

**Jekk m'intix ċert dwar xi haġa li qed tintalab tagħmel, jekk jogħġbok staqsi lil xi hadd fl-organizzazzjoni, fil-post tax-xogħol jew fiċ-ċentru tiegħek. Tista' wkoll tibgħat email lil Christianne Fenech fuq christianne.fenech@gov.mt jekk ikollok xi mistoqsijiet.**

**Tista' ssib iktar informazzjoni dwar il-proġett fis-sit web tal-proġett CITO.**

**L-App Check In, Take Off u l-istharrig ta' "Wara l-App" se jibqgħu miftuħin sal-Gimgha, it-27 ta' Novembru 2020.**

**Il-partecipazzjoni tiegħek hija apprezzata hafna.**

\* 1. Kunsens:

Jekk jogħġbok kun ċert li taqra l-informazzjoni t'hawn fuq qabel ma taqbel li tiegħu sehem fl-istharrig ta' "Wara l-App".

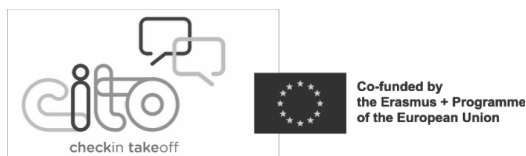
Nifhem kif għandi nitlob iżjed informazzjoni dwar il-proġett. Qrajt u fhimt l-informazzjoni t'hawn fuq.

Nifhem li l-partecipazzjoni tiegħi fil-proġett hija volontarja. Nifhem li nista' nieqaf inwieġeb l-istharrig fi kwalunkwe mument. Nifhem li m'għandix għalfejn nagħti raġuni biex nieqaf.

Nifhem li t-twegibiet tiegħi se jinżammu kunfidenzjali. Nifhem li t-twegibiet kollha mill-persuni kollha mistharrġa se jingabru flimkien u jiġu rrapportati bhala grupp wiehed kbir u li mhux se niġi identifikat.

Nagħti l-permess tiegħi biex it-tim ta' riċerka jaħzen it-twegibiet tiegħi għall-istharrig. Nagħti l-permess tiegħi biex it-twegibiet tiegħi jintużaw mit-tim ta' riċerka għal rapporti u pubblikazzjonijiet, bil-kundizzjoni li r-riċerka tkun approvata minn Kumitat tal-Etika fir-Riċerka.

- Nixtieq nimla l-istharrig
- Ma nixtieqx nimla l-istharrig



Stharrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

\* 2. Kif użajt l-App ta' CITO?

- Waħdi
- Waħdi imma b'xi hadd maġenbi f'każ li jkollli bżonn l-għajnuna
- Fi grupp fejn ikun hemm xi hadd li nista' nistaqsi għall-għajnuna
- F'sessjoni individwali apposta ma' persuna li tghinni
- Qed nuri lil haddieħor kif għandu jimtela dan l-istħarriġ. Nifhem li t-tweġibiet tiegħi mhux se jiġu inklużi fir-riċerka.



Stharriġ dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

\* 3. Din il-mistoqsija għandha tiġi mwiegħba mill-persuna li qed tghinek. Jekk jogħġbok aghżel waħda minn dawn:

- Naqbel li nżomm il-kunfidenzjalità tat-tweġibiet kollha li jipprovdi l-partecipant
- Ma nistax naqbel li nżomm il-kunfidenzjalità tat-tweġibiet kollha li jipprovdi l-partecipant



Stharriġ dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

\* 4. L-App ta' CITO kienet:

- Faċli ħafna biex tużaha
- Faċli biex tużaha
- M'iniex ċert
- Diffiċli biex tużaha
- Diffiċli ħafna biex tużaha



## Stharrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

5. Wara li uzajt l-App ta' CITO, issa ghandek:

- Izjed interess li taghmel kors
- L-istess ammont ta' interess li taghmel kors bhalma kellek qabel uzajt l-App ta' CITO
- Inqas interess li taghmel kors

6. Il-korsijiet li ssuggeriet l-App ta' CITO kienu relevanti ghall-htigijiet ta' taghlim tieghek?

- Iva
- Mhux cert
- Le

7. Kont digà taf bil-korsijiet li ssuggeriet l-App ta' CITO?

- Iva
- Le
- Kont naf bi whud mill-korsijiet izda mhux b'ohrajn

8. Jekk inti interessat taghmel kors li ssuggerietlek l-App ta' CITO, taf x'ghandek taghmel biex tikseb izjed informazzjoni dwar il-kors?

- Iva
- Le
- M'iniex interessat naghmel kors bhalissa



## Stharrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

9. Bhalissa, kemm hu probabbli li tiegu sehem fil-korsijiet issuggeriti mill-App ta' CITO?

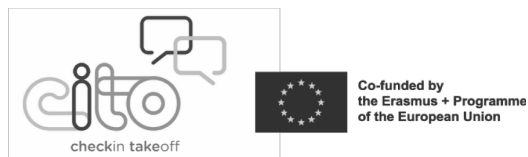
- Probabbli hafna
- Probabbli
- M'iniex deciz
- Improbabbli
- Improbabbli hafna



Stharrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

10. Lest tirrakkomanda l-App ta' CITO lil shabek?

- Iva
- Le
- Ma nafx



Stharrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

Demographic information

11. Età:

- 24 jew inqas
- 25-35
- 36-45
- 46-55
- 56+
- Ma nixtieqx inwiegeb

12. Jekk jogħġbok agħzel kategorija minn dawn li ġejjin:

- Raġel
- Mara
- Oħra
- Ma nixtieqx inwieġeb

13. Jekk jogħġbok agħzel waħda minn dawn li ġejjin biex turi l-ogħla livell ta' edukazzjoni li għandek:

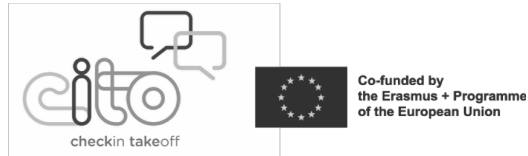
- Skola primarja (Tispiċċa fl-età ta' madwar 10/11-il sena)
- Livell MQF 1
- Livell MQF 2
- Livell MQF 3
- Ogħla minn dawn kollha
- L-ebda minn dawn
- Ma nafx

14. Bħalissa qed tagħmel xi kors jew taħriġ?

- Iva
- Le
- Ma nafx

15. Jekk jogħġbok agħzel l-organizzazzjoni tiegħek

- University Language School
- Institute for Public Service (IPS)
- Lifelong Learning courses in Local Councils
- Lifelong Learning courses – Floriana Adult Learning Centre
- Lifelong Learning courses – Mrieħel Adult Learning Centre
- Lifelong Learning courses – Blata l-Bajda Adult Learning Centre
- Lifelong Learning courses - Msida Adult Learning Centre
- Lifelong Learning courses – Online courses
- African Media Association
- ST Microelectronics
- National Council of Women (NCW)
- Jobsplus
- Other



## Stharrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

16. Lest tattendi '*focus group*' fejn tiqi mistoqsi izjed dwar l-esperjenzi tieghek bl-użu tal-App?

- Iva
- Le



## Stharrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

17. Jekk jogħgbok ipprovdi l-indirizz tal-email jew in-numru tat-telefon tieghek fil-kaxxa t'hawn taht.

Tista' tiqi mistieden tattendi l-'*focus group*' fil-bidu ta' Novembru permezz tan-numru tat-telefon jew l-indirizz tal-email li pprovdejt.

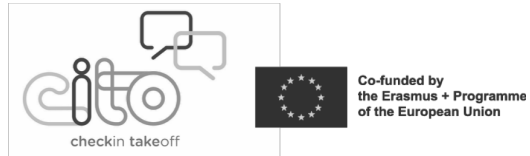
Se tiqi mistieden ukoll tiehu sehem fi stharrig online fi Frar 2021. Il-partecipazzjoni hija volontarja.



## Stharrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

18. Jekk inti lest tircievi stedina biex tippartecipa fi stharrig fi Frar 2021, jekk jogħgbok ipprovdi l-indirizz tal-email jew in-numru tat-telefon tieghek fil-kaxxa t'hawn taht.





## Stħarrig dwar l-esperjenza tal-partecipanti bl-App "Check In, Take Off" f'Malta

L-appogġ tal-Kummissjoni Ewropea għall-produzzjoni ta' din il-pubblikazzjoni ma jikkostitwixx approvazzjoni tal-kontenut, li jirrifletti biss il-fehmiet tal-awturi, u l-Kummissjoni ma tistax tinżamm responsabbli għal kwalunkwe użu li jista' jsir mill-informazzjoni li tinsab fiha.



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## A survey of the experience of the 'Check In, Take Off' App in organisations in Malta

### Introduction to the CITO project and this survey

This survey is part of the Check-In, Take-Off (CITO) project which is an Erasmus+ project. The recently developed Check In, Take Off (CITO) App is now being trialed in Ireland, Malta and Norway as part of the CITO project.

The aim of this survey is to gather your perspective on:

- whether there was an increased number of inquiries and take up of learning opportunities as a result of the CITO App;
- the ability of your organisation to promote the CITO App and to support participants to use the CITO App;
- the effectiveness of the CITO App.

You will be asked 3 questions and the survey will take less than 5 minutes to complete.

All responses are confidential. No IP addresses of computers are recorded or logged.

The survey is administered by [Waterford Institute of Technology](#) in Ireland and the findings will be presented in collated form to the project partners and available on the project website.

The survey will remain open until the 18th December 2020.

Please email Christianne Fenech at [christianne.fenech@gov.mt](mailto:christianne.fenech@gov.mt) if you have any queries or questions relating to this survey.

We greatly appreciate your participation.

For further information about the project, please go to the [project website](#).

### \* 1. Consent:

Please ensure that you have read the above information before agreeing to participate in this survey.

- I have read and understood the above information and understand how to request additional information on the project.
- I recognise that my participation in the project is voluntary and I may withdraw at any time. I understand that I don't have to give a reason for withdrawing from this survey.
- I understand that all responses are confidential and the results will be presented as group data.
- I give permission for my responses to this survey to be stored or electronically processed for the purposes of scientific research/publication and to be used in related studies but only if the research is approved by a Research Ethics Committee.

Please select an option below to continue:

- I wish to complete this survey
- I do not wish to complete this survey



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## A survey of the experience of the 'Check In, Take Off' App in organisations in Malta

### 2. What type of an organisation do you work in?

(You may select more than one answer)

- Provider of education and training programmes
- Public employment organisation
- Employer
- Non-Government Organisation
- Community/Voluntary organisation
- Government agency
- Other



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## A survey of the experience of the 'Check In, Take Off' App in organisations in Malta

\* 3. Please indicate your level of agreement with each of the following statements:

	Strongly agree	Agree	I do not know	Disagree	Strongly disagree
Adults aged 25 and over with low levels of education (MQF/EQF Level 3 or below) in my organisation would engage with the CITO App	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CITO App can be easily accessed by adults aged 25 and over with low levels of education (MQF/EQF Level 3 or below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CITO App can be easily used by people with low levels of digital skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adults in my organisation/workplace/centre will need a lot of support to use the CITO App	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CITO App suggested suitable learning pathways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CITO App increased the participants' awareness of their skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There was an increase in the number of inquiries after the introduction of the CITO App	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There was an increase in the take up of learning opportunities after the introduction of the CITO App	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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A survey of the experience of the 'Check In, Take Off' App in organisations in Malta

\* 4. Please indicate your level of agreement with each of the following statements:

	Strongly agree	Agree	I do not know	Disagree	Strongly disagree
My organisation has sufficient knowledge to promote the CITO App	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My organisation has sufficient expertise to promote the CITO App	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My organisation has sufficient resources to promote the CITO App	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



A survey of the experience of the 'Check In, Take Off' App in organisations in Malta

\* 5. Please indicate your level of agreement with each of the following statements:

	Strongly agree	Agree	I don't know	Disagree	Strongly disagree
The CITO App orients the user towards engaging with future learning pathways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CITO App has a positive impact on the motivation of users to engage with future learning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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## Stħarrig dwar l-esperjenza bl-App “Check In, Take Off” fl-organizzazzjonijiet f’Malta

### Introduzzjoni għall-proġett CITO u għal dan l-istħarrig

Dan l-istħarrig huwa parti mill-proġett Check-In, Take-Off (CITO), li huwa proġett ta’ Erasmus+. L-App Check In, Take Off (CITO) li gjet żviluppata dan l-aħħar issa għaddejja minn fażi ta’ prova fl-Irlanda, f’Malta u fin-Norveġja bħala parti mill-proġett CITO.

L-għan ta’ dan l-istħarrig huwa li jiġbor l-esperjenza tiegħek dwar:

- jekk kienx hemm zieda fin-numru ta’ mistoqsijiet u tehid ta’ opportunitajiet ta’ taġlim bis-saħħa tal-App ta’ CITO;
- il-kapaċità tal-organizzazzjoni tiegħek li ttipromwovi l-App ta’ CITO u li tgħin lill-parteciċipanti jużaw l-App ta’ CITO;
- l-effettività tal-App ta’ CITO.

Se jsirulek 3 mistoqsijiet u l-istħarrig se jgħodlok inqas minn 5 minuti biex timlieh.

Ir-risposti kollha ser ikunu pprocessati b’mod kunfidenzjali. Mhux se jiġi rrekordjat jew irreġistrat l-indirizz tal-IP tal-kompjuter. L-istħarrig huwa amministrat minn Waterford Institute of Technology fl-Irlanda u s-sejbiet tiegħu se jinġabru flimkien u jiġu pprezentati lill-imsieħba tal-proġett u se jkunu disponibbli fuq is-sit web tal-proġett.

L-istħarrig se jibqa’ miftuħ sal-18 ta’ Diċembru 2020. Jekk jogħġbok ibgħat email lil Christianne Fenech fuq [christianne.fenech@gov.mt](mailto:christianne.fenech@gov.mt) jekk ikollok xi mistoqsijiet dwar l-istħarrig.

Il-parteciċipazzjoni tiegħek hija apprezzata ħafna.

Għal iktar informazzjoni dwar il-proġett, jekk jogħġbok żur is-sit web tal-proġett.

\* 1. Kunsens:

Jekk jogħġbok kun ċert li taqra l-informazzjoni t'hawn fuq qabel ma taqbel li tiegħu sehem f'dan l-istħarriġ.

Qrajt u fhimt l-informazzjoni t'hawn fuq u fhimt kif għandi nitlob iżjed informazzjoni dwar il-proġett.

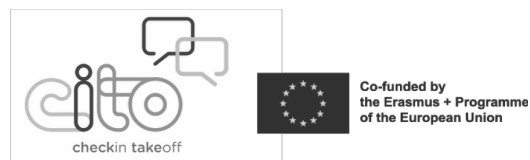
Nirrikonoxxi li l-partecipazzjoni tiegħi fil-proġett hija volontarja u nista' nieqaf xhin irrid. Nifhem li m'għandix għalfejn nagħti raġuni għall-waqfien tiegħi mill-istħarriġ.

Nifhem li t-tweġibiet huma kollha kunfidenzjali u li r-risultati se jiġu pprezentati bħala data miġbura.

Nagħti l-permess li t-tweġibiet tiegħi jinħażnu jew jiġu pprocessati b'mod elettroniku għal skopijiet ta' riċerka/pubblikazzjoni xjentifika u li jintużaw fi studji relatati, bil-kundizzjoni li r-riċerka tkun approvata minn Kumitat tal-Etika fir-Riċerka.

Agħżel waħda minn dawn biex tkompli:

- Nixtieq nimla l-istħarriġ
- Ma nixtieqx nimla l-istħarriġ



Stharriġ dwar l-esperjenza bl-App "Check In, Take Off" fl-organizzazzjonijiet f'Malta

2. Ma liem tip ta' organizzazzjoni taħdem?

(Tista' tagħżel iktar minn risposta waħda)

- Istituzzjoni li toffri programmi edukattivi u ta' taħriġ
- Organizzazzjoni pubblika ta' impjeg
- Min jimpjega
- Organizzazzjoni mhux governattiva
- Organizzazzjoni komunitarja/ta' volontarjat
- Aġenzija tal-Gvern
- Tip ieħor



## Stharrig dwar l-esperjenza bl-App "Check In, Take Off" fl-organizzazzjonijiet f'Malta

\* 3. Jekk jogħġbok immarka kemm taqbel ma' kull waħda mid-dikjarazzjonijiet li ġejjin:

	Naqbel hafna	Naqbel	Ma nafx	Ma naqbilx	Ma naqbel xejn
Adulti ta' 25 sena jew iżjed b'livelli baxxi ta' edukazzjoni (Livell MQF/EQF 3 jew inqas) fl-organizzazzjoni tiegħi jinteraġixxu mal-App ta' CITO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L-App ta' CITO tista' tiġi aċċessata faċilment minn adulti ta' 25 sena jew iżjed b'livelli baxxi ta' edukazzjoni (Livell MQF/EQF 3 jew inqas)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L-App ta' CITO tista' tintuża faċilment minn persuni b'livelli baxxi ta' filiet digitali	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L-adulti fl-organizzazzjoni/fil-post tax-xogħol/fiċ-ċentru tiegħi se jkollhom bżonn hafna għajnuna biex jużaw l-App ta' CITO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L-App ta' CITO ssuġġeriet mogħdijiet ta' taġġim xierqa	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L-App ta' CITO ziedet l-għarfien tal-partecipanti dwar il-filiet taġġim	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ždiedu l-mistoqsijiet wara l-introduzzjoni tal-App ta' CITO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kien hemm zieda f'kemm ittiehdu opportunitajiet ta' taġġim wara l-introduzzjoni tal-App ta' CITO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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## Stharriġ dwar l-esperjenza bl-App “Check In, Take Off” fl-organizzazzjonijiet f’Malta

\* 4. Jekk jogħġbok immarka kemm taqbel ma’ kull waħda mid-dikjarazzjonijiet li ġejjin:

	Naqbel hafna	Naqbel	Ma nafx	Ma naqbilx	Ma naqbel xejn
L-organizzazzjoni tiegħi għandha biżżejjed għarfien biex tippromwovi l-App ta’ CITO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L-organizzazzjoni tiegħi għandha biżżejjed esperjenza biex tippromwovi l-App ta’ CITO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L-organizzazzjoni tiegħi għandha biżżejjed riżorsi biex tippromwovi l-App ta’ CITO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



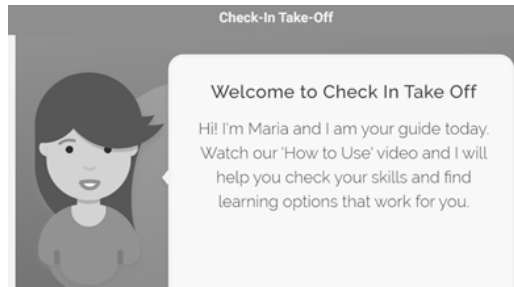
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## Stharriġ dwar l-esperjenza bl-App “Check In, Take Off” fl-organizzazzjonijiet f’Malta

\* 5. Jekk jogħġbok immarka kemm taqbel ma’ kull waħda mid-dikjarazzjonijiet li ġejjin:

	Naqbel hafna	Naqbel	Ma nafx	Ma naqbilx	Ma naqbel xejn
L-App ta’ CITO torjenta l-partecipant lejn l-involvement f’mogħdijiet ta’ taġħlim futuri	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L-App ta’ CITO għandha impatt pożittiv fuq il-motivazzjoni tal-partecipanti biex jinvolvu ruħhom f’taġħlim futur	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

L-appoġġ tal-Kummissjoni Ewropea għall-produzzjoni ta’ din il-pubblikazzjoni ma jikkostitwixxi approvazzjoni tal-kontenut, li jirrifletti biss il-fehmiet tal-awturi, u l-Kummissjoni ma tistax tinzamm responsabbli għal kwalunkwe użu li jista’ jsir mill-informazzjoni li tinsab fiha.



## Follow-up Survey of Adults that used the CITO App, Malta

### Introduction

**You have received a link to this survey as you used the CITO App in October/November/December 2020. This survey will ask you if you have taken any action regarding future learning options and courses since using the CITO App. The survey will take 5 minutes to complete.**

- **Your name and your contact details are NOT asked for, so no-one will know which answers are yours.**
- **Your survey cannot be traced back to your computer or phone.**

**The survey is being carried out by Waterford Institute of Technology in Ireland and the findings will be presented to the CITO project partners and available on the CITO project website.**

**If you are unsure about anything you are being asked to do, please ask someone in your organisation, workplace or centre. You can also email [tom.borg@gov.mt](mailto:tom.borg@gov.mt) if you have any questions.**

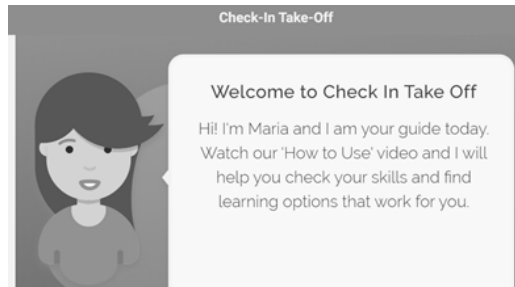
**Further information about the project is on the CITO project website [www.citoproject.eu](http://www.citoproject.eu).**

**The survey will remain open from Monday 15th February until Friday 26th February 2021.**

**We greatly appreciate your participation.**

\* 1. How will you complete this survey?

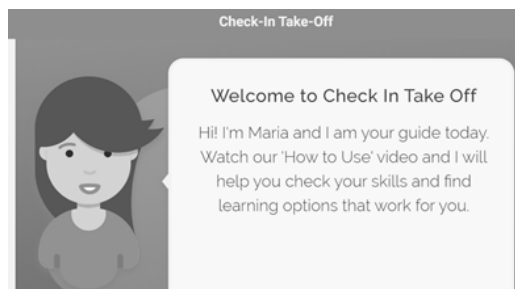
- On my own
- On my own but with someone nearby who I could ask for help
- In a group where there was someone I could ask for help
- 1-to-1 with a support person
- I am showing others how to fill out this survey. I understand that my answers will not be included in the research.



## Follow-up Survey of Adults that used the CITO App, Malta

\* 2. This question is to be completed by the person who is providing support to you. Please select one of the following:

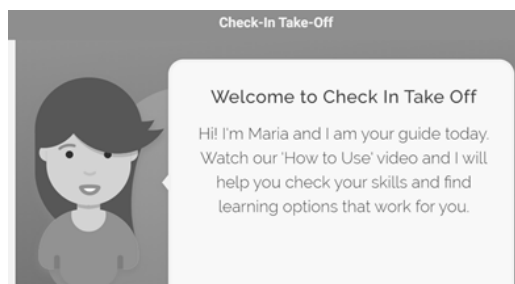
- I agree to keep all answers provided by the participant confidential
- I am unable to agree to keep all answers provided by the participant confidential



## Follow-up Survey of Adults that used the CITO App, Malta

3. After using the CITO App, did you (you may select more than one box):

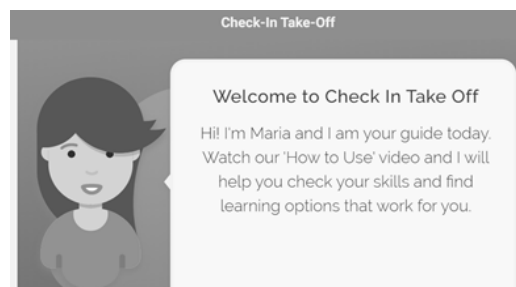
- Seek further information about a course suggested by the CITO App
- Sign up to do a course suggested by the CITO App
- Start a course suggested by the CITO App
- None of the above



## Follow-up Survey of Adults that used the CITO App, Malta

4. Please select any of the below statements that are true for you. (You may select more than one box)

- I am already on a further education and training course and so I did not follow up on any courses suggested by the CITO App.
- I plan to follow up on some of the further education and training courses suggested by the CITO App in the future.
- The CITO App did not suggest any courses of interest to me.
- I would like to do a further education and training course, but I don't know where to go to get information about courses.
- I am not interested in doing a further education and training course.
- None of the above



## Follow-up Survey of Adults that used the CITO App, Malta

### Demographic information

5. Age: Are you?

- 24 or under
- 25-35
- 36-45
- 46-55
- 56+
- I do not want to answer

6. Please select one of the following:

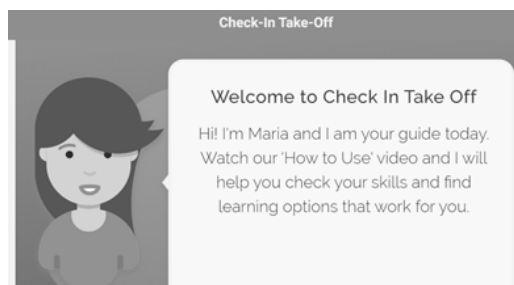
- Male
- Female
- Other
- I do not want to answer

7. Please select one of the following to show the highest level of education you have completed:

- Primary school (Completed at around age 10/11)
- MQF Level 1
- MQF Level 2
- MQF Level 3
- Higher than all the above
- None of the above
- I don't know

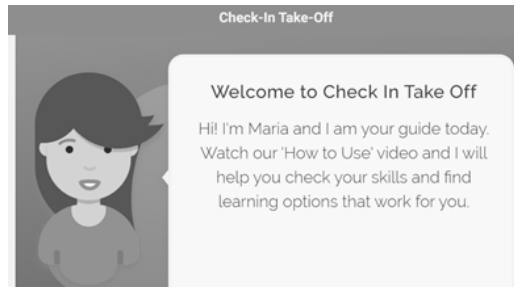
8. Please select your organisation

- University Language School
- Institute for the Public Service (IPS)
- Lifelong Learning courses in Local Councils
- Lifelong Learning courses - Florina Adult Learning Centre
- Lifelong Learning courses - Mriehel Adult Learning Centre
- Lifelong Learning courses – Blata l-Bajda Adult Learning Centre
- Lifelong Learning Courses – Msida Adult Learning Centre
- Lifelong Learning courses – Online courses
- National Council of Women (NCW)
- Jobsplus
- Other



## Follow-up Survey of Adults that used the CITO App, Malta

Survey Disclaimer: The European Commission's support for the production of this publication does not constitute an endorsement of the contents, which reflect the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.



## Follow-up survey għall-Adulti li użaw l-app CITO (Malti)

### Introduzzjoni

Inti rċevejt link għal dan is-survey minħabba li użajt l-app CITO f'Novembru/Diċembru 2020. Dan is-survey se jistaqsi jekk inti bdejt jew hsibtix biex tibda tagħlim jew korsijiet fil-futur minn meta użajt l-app CITO. Is-Survey għandu jiehu madwar 5 minuti.

- Ismek u d-dettalji ta' kuntatt tiegħek **MHUMIEX** se jintalbu sabiex hadd ma jkun jaf liema risposti jkunu tiegħek.
- Is-Survey tiegħek ma jistax jiġi rrintraċċat lura għall-kompjuter jew it-telefown tiegħek.

Is-Survey qed isir minn *Waterford Institute of Technology* fl-Irlanda u r-riżultati tar-riċerka biss se jiġu pprezentati lill-imsieħba tal-proġett CITO u se jkunu disponibbli fuq is-sit web tal-proġett CITO.

Jekk m'intix ċert dwar xi haġa li qed tiġi mistoqsi tagħmel, jekk jogħġbok staqsi lil xi hadd mill-post tax-xogħol jew miċ-ċentru ta' tagħlim tiegħek. Tista' tibgħat ukoll email lil Tom Borg fuq [tom.borg@gov.mt](mailto:tom.borg@gov.mt) għal kwalunkwe mistoqsija rigward il-proġett CITO.

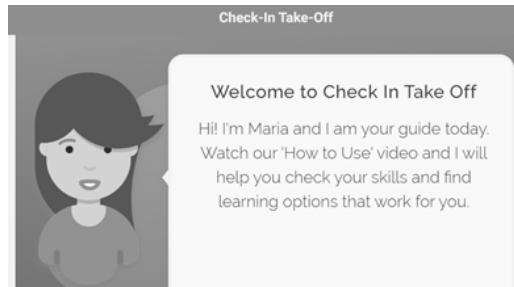
Aktar informazzjoni dwar dan il-proġett tinsab fuq is-sit web tal-proġett CITO [www.citoproject.eu](http://www.citoproject.eu).

Inti mistieden timla s-survey mit-Tnejn, il-15 ta' Frar sal-Ġimgħa, is-26 ta' Frar 2021.

Il-partecipazzjoni tiegħek hija apprezzata hafna.

\* 1. Kif ser timla dan is-survey?

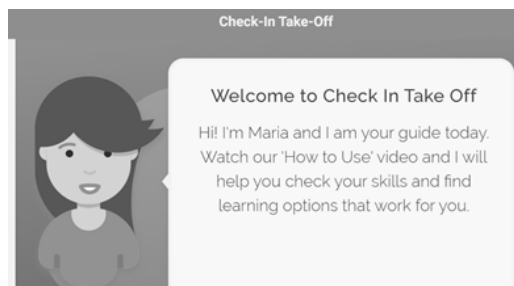
- Waħdi
- Waħdi imma b'xi hadd maġenbi f'każ li jkolli bżonn l-għajjnuna
- Fi grupp fejn ikun hemm xi hadd li nista' nistaqsi għall-għajjnuna
- F'sessjoni individwali apposta ma' persuna li tghinni
- Qed nuri lil haddieħor kif għandu jimtela dan is-survey. Nifhem li t-tweġibiet tiegħi mhux se jiġu inklużi fir-riċerka



## Follow-up survey għall-Adulti li użaw l-app CITO (Malti)

\* 2. Din il-mistoqsija għandha tiġi mwieġba mill-persuna li qed tgħinek. Jekk jogħġbok, aghżel waħda minn dawn:

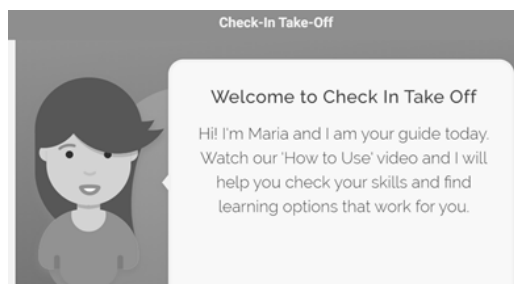
- Naqbel li nżomm il-kunfidenzjalità tat-twegibiet kollha li jipprovdi l-partecipant
- Ma nistax naqbel li nżomm il-kunfidenzjalità tat-twegibiet kollha li jipprovdi l-partecipant



## Follow-up survey għall-Adulti li użaw l-app CITO (Malti)

3. Wara li użajt l-app CITO (tista' tagħzel aktar minn kaxxa waħda):

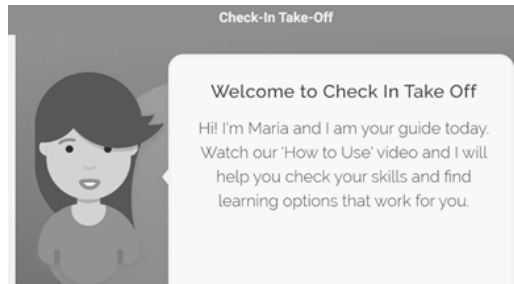
- Fittixt aktar informazzjoni dwar kors irrakkomandat mill-app CITO
- Irreġistrajt għal kors irrakkomandat mill-app CITO
- Bdejt kors irrakkomandat mill-app CITO
- L-ebda waħda minn dawn t'hawn fuq



## Follow-up survey għall-Adulti li użaw l-app CITO (Malti)

4. Jekk jogħġbok, aghżel dawk id-dikjarazzjonijiet t'hawn taht li japplikaw ghalik. (Tista' tagħzel aktar minn kaxxa waħda)

- Jiena diġà qed nattendu kors ta' edukazzjoni u għaldaqstant ma segwejtx korsijiet oħra rrakkomandati mill-app CITO
- Fil-gejjieni beħsiebni nsegwi xi korsijiet ta' edukazzjoni rrakkomandati mill-app CITO
- L-app CITO ma rrakkomandatx korsijiet li jinteressawni
- Nixtieq nattendu kors ta' edukazzjoni u taħriġ ulterjuri iżda ma nafx minn fejn għandi nikseb aktar informazzjoni dwar il-korsijiet
- M'iniex interessat/a li nattendu xi kors ta' edukazzjoni fil-futur
- L-ebda waħda minn dawn t'hawn fuq



## Follow-up survey għall-Adulti li użaw l-app CITO (Malti)

### Informazzjoni demografika

5. Età:

- 24 or under
- 25-35
- 36-45
- 46-55
- 56+
- Ma nixtieqx inwieġeb

6. Jekk jogħġbok aghżel kategorija minn dawn li ġejjin:

- Raġel
- Mara
- Oħra
- Ma nixtieqx inwieġeb

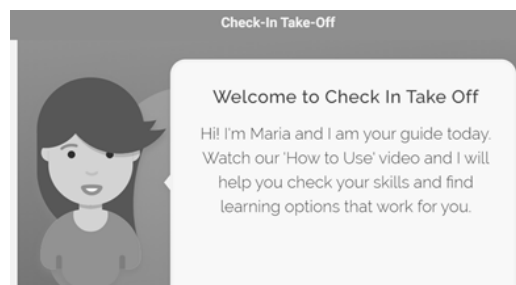


7. Jekk jogħġbok agħzel waħda minn dawn li ġejjin biex turi l-oġġla livell ta' edukazzjoni li għandek:

- Skola primarja (Tispiċċa fl-età ta' madwar 10/11-il sena)
- MQF Level 1
- MQF Level 2
- MQF Level 3
- Oġġla minn dawn kollha
- L-ebda minn dawn
- Ma nafx

8. Jekk jogħġbok agħzel l-organizzazzjoni tiegħek

- University Language School
- Institute for the Public Service (IPS)
- Lifelong Learning courses in Local Councils
- Lifelong Learning courses - Florina Adult Learning Centre
- Lifelong Learning courses - Mriehel Adult Learning Centre
- Lifelong Learning courses – Blata l-Bajda Adult Learning Centre
- Lifelong Learning Courses – Msida Adult Learning Centre
- Lifelong Learning courses – Online courses
- National Council of Women (NCW)
- Jobsplus
- Oħrajn



### *Follow-up survey għall-Adulti li użaw l-app CITO (Malti)*

L-appoġġ tal-Kummissjoni Ewropea għall-produzzjoni ta' din il-pubblikazzjoni ma jikkostitwixxix approvazzjoni tal-kontenut, li jirrifletti biss il-fehmiet tal-awturi, u l-Kummissjoni ma tistax tinżamm responsabbli għal kwalunkwe użu li jista' jsir mill-informazzjoni li tinsab fiha.



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## Follow-up survey on General Skills Checks, Malta

### Introduction

**You have received a link to this survey as you participated in a focus group in November/December 2020 about Skills Checks. This survey will ask if you have taken any action since the focus group regarding future learning options and courses. The survey will take 5 minutes to complete.**

- **Your name and your contact details are NOT asked for, so no-one will know which answers are yours.**
- **Your survey cannot be traced back to your computer or phone.**

**The survey is being carried out by Waterford Institute of Technology in Ireland and the findings will be presented to the CITO project partners and available on the CITO project website.**

**If you are unsure about anything you are being asked to do, please ask someone in your organisation, workplace or centre. You can also email Tom Borg at [tom.borg@gov.mt](mailto:tom.borg@gov.mt) if you have any questions.**

**Further information about the project is on the CITO project website [www.citoproject.eu](http://www.citoproject.eu).**

**The survey will remain open from Monday 15th February until Friday 26th February 2021.**

**We greatly appreciate your participation.**

\* 1. How will you complete this survey?

- On my own
- On my own but with someone nearby who I could ask for help
- In a group where there was someone I could ask for help
- 1-to-1 with a support person
- I am showing others how to fill out this survey. I understand that my answers will not be included in the research.



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## Follow-up survey on General Skills Checks, Malta

\* 2. This question is to be completed by the person who is providing support to you. Please select one of the following:

- I agree to keep all answers provided by the participant confidential
- I am unable to agree to keep all answers provided by the participant confidential



## Follow-up survey on General Skills Checks, Malta

3. After taking part in the focus group, did you (you may select more than one box):

- Seek information about a course
- Sign up to do a course
- Start a course
- None of the above



## Follow-up survey on General Skills Checks, Malta

4. Please select any of the below statements that are true for you. (You may select more than one box)

- I am on a further education and training course and I would like to do another course when I am finished it.
- I am on a further education and training course and I don't plan to do another course.
- I would like to do a further education and training course, but I don't know where to go to get information about courses.
- I am not interested in doing a further education and training course.
- None of the above



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## Follow-up survey on General Skills Checks, Malta

### Demographic information

5. Age: Are you?

- 24 or under
- 25-35
- 36-45
- 46-55
- 56+
- I do not want to answer

6. Please select one of the following:

- Male
- Female
- Other
- I do not want to answer

7. Please select one of the following to show the highest level of education you have completed:

- Primary school (Completed at around age 10/11)
- MQF Level 1
- MQF Level 2
- MQF Level 3
- Higher than all the above
- None of the above
- I don't know

8. Please select your organisation

- Gozo Learning Centre
- Farsons
- Other



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## Follow-up survey on General Skills Checks, Malta

Survey Disclaimer: The European Commission's support for the production of this publication does not constitute an endorsement of the contents, which reflect the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

## Follow up survey dwar ħiliet generali (Malti)

### Introduzzjoni

Għażiż/a parteċipant/a, irċevejt dan il-link bħala *follow-up survey* wara li tajt il-kunsens tiegħek meta iltqajt magħna fil-*focus group* dwar ħiliet generali li sar bejn Novembru u Diċembru 2020. Is-Survey għandu jieħu madwar 5 minuti.

- Ismek u d-dettalji ta' kuntatt tiegħek MHUMIEX se jintalbu sabiex ħadd ma jkun jaf liema risposti jkunu tiegħek.
- Is-Survey tiegħek ma jistax jiġi rrintraċċat lura għall-kompjuter jew it-telefown tiegħek.

Is-Survey qed isir minn *Waterford Institute of Technology* fl-Irlanda u r-riżultati tar-riċerka biss se jiġu ppreżentati lill-imsieħba tal-proġett CITO u se jkunu disponibbli fuq is-sit web tal-proġett CITO.

Jekk m'intix ċert dwar xi ħaġa li qed tiġi mistoqsi tagħmel, jekk jogħġbok staqsi lil xi ħadd mill-post tax-xogħol jew miċ-ċentru ta' tagħlim tiegħek. Tista' tibgħat ukoll email lil Tom Borg fuq [tom.borg@gov.mt](mailto:tom.borg@gov.mt) għal kwalunkwe mistoqsija rigward il-proġett CITO.

Aktar informazzjoni dwar dan il-proġett tinsab fuq is-sit web tal-proġett CITO [www.citoproject.eu](http://www.citoproject.eu).

Inti mistieden timla s-survey mit-Tnejn, il-15 ta' Frar sal-Ġimgħa, is-26 ta' Frar 2021.

Il-parteċipazzjoni tiegħek hija apprezzata ħafna.

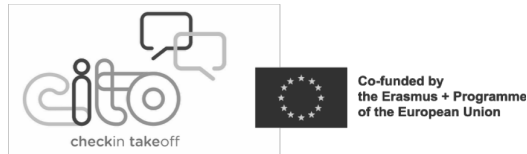
\* 1. Kif ser timla dan is-survey?

- Waħdi
- Waħdi imma b'xi ħadd maġenbi f'każ li jkollu bżonn l-għajjnuna
- Fi grupp fejn ikun hemm xi ħadd li nista' nistaqsi għall-għajjnuna
- F'sessjoni individwali apposta ma' persuna li tghinni
- Qed nuri lil haddieħor kif għandu jimtela dan is-survey. Nifhem li t-tweġibiet tiegħi mhux se jiġu inklużi fir-riċerka

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\* 2. Din il-mistoqsija għandha tiġi mwiegħba mill-persuna li qed tgħinek. Jekk jogħġbok, aghżel waħda minn dawn:

- Naqbel li nżomm il-kunfidenzjalità tat-twegibiet kollha li jipprovdi l-partecipant
- Ma nistax naqbel li nżomm il-kunfidenzjalità tat-twegibiet kollha li jipprovdi l-partecipant



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3. Wara li ppartecipajt fil-focus group (tista' tagħzel aktar minn kaxxa waħda):

- Fittixt aktar informazzjoni dwar korsijiet
- Irregistrajt għal xi kors
- Bdejt xi kors
- L-ebda waħda minn dawn t'hawn fuq



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4. Jekk jogħġbok, aghżel dawk id-dikjarazzjonijiet t'hawn taħt li japplikaw għalik. (Tista' tagħzel aktar minn kaxxa waħda)

- Jiena diġà qed nattendi kors ta' edukazzjoni u nixtieq naghmel kors ieħor meta inlestri
- Jiena diġà qed nattendi kors ta' edukazzjoni u mhux ser nipjana li naghmel kors ieħor
- Nixtieq nattendi kors ta' edukazzjoni u taħriġ ulterjuri iżda ma nafx minn fejn għandi nikseb aktar informazzjoni dwar il-korsijiet
- M'iniex interessat/a li nattendi xi kors ta' edukazzjoni fil-futur
- L-ebda waħda minn dawn t'hawn fuq



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### Informazzjoni demografika

5. Età:

- 24 or under
- 25-35
- 36-45
- 46-55
- 56+
- Ma nixtieqx inwieġeb

6. Jekk jogħġbok agħzel kategorija minn dawn li ġejjin:

- Raġel
- Mara
- Oħra
- Ma nixtieqx inwieġeb

7. Jekk jogħġbok agħzel waħda minn dawn li ġejjin biex turi l-ogħla livell ta' edukazzjoni li għandek:

- Skola primarja (Tispiċċa fl-età ta' madwar 10/11-il sena)
- MQF Level 1
- MQF Level 2
- MQF Level 3
- Ogħla minn dawn kollha
- L-ebda minn dawn
- Ma nafx

8. Jekk jogħġbok agħzel l-organizzazzjoni tiegħek

- Gozo Lifelong Learning Centre
- Farsons
- Oħrajn





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## *Follow up survey dwar ħiliet generali (Malti)*

L-appoġġ tal-Kummissjoni Ewropea għall-produzzjoni ta' din il-pubblikazzjoni ma jikkostitwixx approvazzjoni tal-kontenut, li jirrifletti biss il-fehmiet tal-awturi, u l-Kummissjoni ma tistax tinżamm responsabbli għal kwalunkwe użu li jista' jsir mill-informazzjoni li tinsab fiha.